QNAP Turbo NAS

Hardware User Manual

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2015/04/23

Thank you for choosing QNAP products! This user manual provides description of the hardware of the Turbo NAS and relevant guideline of certain functions. Please read carefully and strictly adhere to the instructions of the manual.

This user manual is applicable to the following Turbo NAS models:
HS-210, HS-251, TS-112P, TS-131, TS-212P, TS-231, TS-231+,TS-251, TS-251C, TS-253 Pro, TS-269H, TS-420U, TS-421U, TS-431, TS-431+, TS-431U, TS-451, TS-451S, TS-451U, TS-453 Pro, TS-453S Pro (formerly SS-453 Pro), TS-453U, TS-453U-RP, TVS-463, TS-470U-SP/RP, TS-651, TS-653 Pro, TVS-663, TS-851, TS-853 Pro, TS-853S Pro (formerly SS-853 Pro), TS-853U, TS-853U-RP, TVS-863, TVS-863+, TS-870U-RP, TS-879 Pro, TS-879U-RP, TS-EC879U-RP, TS-1079 Pro, TS-1253U, TS-1253U-RP, TS-1270U-RP, TS-1279U-RP, TS-EC1279U-RP, TS-1679U-RP, TS-EC1679U-RP, IS-400 Pro, TS-453mini

NOTE

- The “Turbo NAS” & “Turbo vNAS” are hereafter referred to as “NAS”.
- The product you purchased may not support certain functions dedicated to specific models.
- All features, functionality, and other product specifications are subject to change without prior notice or obligation.
- Information presented is subject to change without notice.
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Note:

- Back up your system periodically to avoid any potential data loss. QNAP disclaims any responsibility of all sorts of data loss or recovery.
- Should you return any components of the NAS package for refund or maintenance, make sure they are carefully packed for shipping. Any form of damages due to improper packaging will not be compensated.

Regulatory Notice

FCC Notice

QNAP NAS comply with different FCC compliance classes. Please refer the Appendix for details. Once the class of the device is determined, refer to the following corresponding statement.

==========

FCC Class A Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Modifications: Any modifications made to this device that are not approved by QNAP Systems, Inc. may void the authority granted to the user by the FCC to operate this equipment.

FCC Class B Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Modifications: Any modifications made to this device that are not approved by QNAP Systems, Inc. may void the authority granted to the user by the FCC to operate this equipment.

CE NOTICE

QNAP NAS comply with different CE compliance classes. Please refer to the Appendix for details.

Symbols in this document

Warning	This icon indicates the instructions must be strictly followed. Failure to do so could result in injury to human body or death.
Caution	This icon indicates the action may lead to disk clearance or loss OR failure to follow the instructions could result in data damage, disk damage, or product damage.

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Safety Warnings

1. The NAS can operate normally in the temperature of 0ºC–40ºC and relative humidity of 0%–95%. Please make sure the environment is well-ventilated.
2. The power cord and devices connected to the NAS must provide correct supply voltage (100W, 90–264V).
3. Do not place the NAS in direct sunlight or near chemicals. Make sure the temperature and humidity of the environment are in optimized level.
4. Unplug the power cord and all connected cables before cleaning. Wipe the NAS with a dry towel. Do not use chemical or aerosol to clean the NAS.
5. Do not place any objects on the NAS for the server's normal operation and to avoid overheat.
6. Use the flat head screws in the product package to lock the hard disks in the NAS when installing hard disks for proper operation.
7. Do not place the NAS near any liquid.
8. Do not place the NAS on any uneven surface to avoid falling off and damage.
9. Make sure the voltage is correct in the location where the NAS is installed. Contact the distributor or the local power supply company for the information.
10. Do not place any object on the power cord.
11. Do not attempt to repair the NAS in any occasions. Improper disassembly of the product may expose the users to electric shock or other risks. For any enquiries, please contact the distributor.
12. The chassis NAS models should only be installed in the server room and maintained by the authorized server manager or IT administrator. The server room is locked by key or keycard access and only certified staff is allowed to enter the server room.

Warning:

- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.
- Do NOT touch the fan inside the system to avoid serious injuries.

Chapter 1. CPU and Memory Specifications

Caution: Modifying the hardware, software, or firmware of the QNAP products will void the warranty. QNAP is not responsible for any form of damage or loss of data caused by modding the QNAP products. Users should bear their own risks of all sorts of possible data loss or system instabilities due to changing the hardware parts, modifying the default system firmware or installing any unauthorized third party applications on QNAP products.

System	TS-112P	TS-212P
CPU	ARM 1.6GHz	ARM 1.6GHz
Memory	512MB DDR2	512MB DDR2
Flash	16MB	16MB
Memory replaceable	No	No
Number of SODIMM slots	0	0
Number of hard drive slots	1	2

System	TS-131	TS-231
CPU	Dual-core ARM™ Cortex™ -A9 1.2GHz	Dual-core ARM™ Cortex™ -A9 1.2GHz
Memory	512MB DDR3	512MB DDR3
Flash	512MB	512MB
Memory replaceable	No	No
Number of SODIMM slots	0	0
Number of hard drive slots	1	2

System	TS-431	TS-431U
CPU	Dual-core ARM™ Cortex™ -A9 1.2GHz	Dual-core ARM™ Cortex™ -A9 1.2GHz
Memory	512MB DDR3	1GB DDR3
Flash	512MB	512MB
Memory replaceable	No	No
Number of SODIMM slots	0	0
Number of hard drive slots	4	4

System	TS-231+	TS-431+
CPU	Dual-core ARM™ Cortex™ -A15 1.4GHz	Dual-core ARM™ Cortex™ -A15 1.4GHz
Memory	1GB DDR3	1GB DDR3
Flash	512MB	512MB
Memory replaceable	No	No
Number of SODIMM slots	0	0
Number of hard drive slots	2	4

System	HS-210
CPU	ARM 1.6GHz
Memory	512MB DDR3
Flash	16MB
Memory replaceable	No
Number of SODIMM slots	0
Number of hard drive slots	2

System	TS-269H
CPU	Dual-core Intel® 1.6 GHz
Memory	2GB DDR3
Flash	512MB
Memory replaceable	No
Number of SODIMM slots	0
Number of hard drive slots	2

System	TS-879 Pro	TS-1079 Pro	TS-879U-RP
CPU	Dual-core Intel® Core™ i3 3.30 GHz	Dual-core Intel® Core™ i3 3.30 GHz	Dual-core Intel® Core™ i3 3.30 GHz
Memory	2GB DDR3 RAM	2GB DDR3 RAM	4GB DDR3 RAM
Flash	512MB (USB DOM)	512MB (USB DOM)	512MB (USB DOM)
Memory replaceable	No	No	Yes
Number of LONG-DIMM slot	2	2	4
Number of hard drive slots	8	10	8
Number of expansion slots	1	1	2

System	TS-1279U-RP	TS-EC879U-RP	TS-EC1279U-RP
CPU	Dual-core Intel® Core™ i3 3.30 GHz	Quad-core Intel® Xeon™ 3.20 GHz	Quad-core Intel® Xeon™ 3.20 GHz
Memory	4GB DDR3 RAM	4GB DDR3 ECC RAM	4GB DDR3 ECC RAM
Flash	512MB (USB DOM)	512MB (USB DOM)	512MB (USB DOM)
Memory replaceable	Yes	Yes	Yes
Number of LONG-DIMM slot	4	4	4
Number of hard drive slots	12	8	12
Number of expansion slots	2	2	2

System	TS-1679U-RP	TS-EC1679U-RP
CPU	Dual-core Intel® Core™ i3 3.30 GHz	Quad-core Intel® Xeon™ 3.20 GHz
Memory	4GB DDR3 RAM	4GB DDR3 ECC RAM
Flash	512MB (USB DOM)	512MB (USB DOM)
Memory replaceable	Yes	Yes
Number of LONG-DIMM slot	4	4
Number of hard drive slots	16	16
Number of expansion slots	2	2

System	TS-451U	TS-453U	TS-453U-RP
CPU	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)
Memory	1GB DDR3 (Expandable RAM, up to 8GB)	4GB/8GB DDR3 (Expandable RAM, up to 8GB)	4GB/8GB DDR3 (Expandable RAM, up to 8GB)
Flash	512MB (USB DOM)	512MB (USB DOM)	512MB (USB DOM)
Memory replaceable	Yes (Compatible with DDR3L-1333 RAM)	Yes (Compatible with DDR3L-1333 RAM)	Yes (Compatible with DDR3L-1333 RAM)
Number of SODIMM slots	2	2	2
Number of hard drive slots	4	4	4
Power supply unit	250W	250W	2 x 250W

System	TS-853U	TS-853U-RP
CPU	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)
Memory	4GB/8GB DDR3 (Expandable RAM, up to 8GB)	4GB/8GB DDR3 (Expandable RAM, up to 8GB)
Flash	512MB (USB DOM)	512MB (USB DOM)
Memory replaceable	Yes (Compatible with DDR3L-1333 DRAM)	Yes (Compatible with DDR3L-1333 DRAM)
Number of SODIMM slots	2	2
Number of hard drive slots	8	8
Power supply unit	250W	2 x 250W

System	TS-1253U	TS-1253U-RP
CPU	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)
Memory	4GB/8GB DDR3 (Expandable RAM, up to 8GB)	4GB/8GB DDR3 (Expandable RAM, up to 8GB)
Flash	512MB (USB DOM)	512MB (USB DOM)
Memory replaceable	Yes (Compatible with DDR3L-1333 RAM)	Yes (Compatible with DDR3L-1333 RAM)
Number of SODIMM slots	2	2
Number of hard drive slots	12	12
Power supply unit	250W	2 x 250W

System	TS-470U-SP	TS-470U-RP
CPU	Dual-core Intel® Celeron™ 2.7 GHz	Dual-core Intel® Celeron™ 2.7 GHz
Memory	2GB DDR3	2GB DDR3
Flash	512MB	512MB
Memory replaceable	Yes (Compatible with DDR3-1333 RAM)	Yes (Compatible with DDR3-1333 RAM)
Number of SODIMM slots	2	2
Number of hard drive slots	4	4
Power supply unit	250W (Upgradeable to redundant power)	2 x 250W
PCI-E expansion slot	No	No

System	TS-870U-RP	TS-1270U-RP
CPU	Dual-core Intel® Celeron™ 2.4 GHz	Dual-core Intel® Celeron™ 2.4 GHz
Memory	4GB DDR3	4GB DDR3
Flash	512MB	512MB
Memory replaceable	Yes	Yes
Number of SODIMM slots	4	4
Number of hard drive slots	8	12
Power supply unit	2 x 300W	2 x 500W
PCI-E expansion slot	Yes	Yes

System	IS-400 Pro
CPU	Dual-core Intel® 1.1 GHz
Memory	2GB DDR3
Flash	512MB (USB DOM)
CPU replaceable	No
Memory replaceable	Yes (Compatible with DDR3-1333 RAM)
Number of SODIMM slots	2
Number of hard drive slots	4 (2.5" only)

System	TS-251C	TS-251 / TS-251-4G
CPU	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)
Memory	1GB DDR3L	1GB / 4GB DDR3L (Expandable RAM, up to 8GB)
Flash	512MB	512MB
Memory replaceable	No	Yes (DDR3L-1333 SODIMM RAM)
Number of SODIMM slots	0	2
Number of hard drive slots	2 (3.5” HDDs only)	2
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

System	TS-451 / TS-451-4G	TS-451S
CPU	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)
Memory	1GB / 4GB DDR3L (Expandable RAM, up to 8GB)	1GB DDR3L (Expandable RAM, up to 8GB)
Flash	512MB	512MB
Memory replaceable	Yes (DDR3L-1333 SODIMM RAM)	Yes (DDR3L-1333 SODIMM RAM)
Number of SODIMM slots	2	2
Number of hard drive slots	4	4 (2.5” only)
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

System	TS-651 / TS-651-4G	TS-851 / TS-851-4G
CPU	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)
Memory	1GB / 4GB DDR3L (Expandable RAM, up to 8GB)	1GB / 4GB DDR3L (Expandable RAM, up to 8GB)
Flash	512MB	512MB
Memory replaceable	Yes (DDR3L-1333 SODIMM DRAM)	Yes (DDR3L-1333 SODIMM DRAM)
Number of SODIMM slots	2	2
Number of hard drive slots	6	8
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

System	HS-251 / HS-251-2G
CPU	Dual-core Intel® Celeron™ 2.41 GHz (up to 2.58GHz)
Memory	1GB / 2GB DDR3L
Flash	512MB
CPU replaceable	No
Memory replaceable	No
Number of SODIMM slots	0
Number of hard drive slots	2
IR sensor	Yes (QNAP remote control: RM-IR002)

System	TS-253 Pro / TS-253 Pro-8G	TS-453mini-2G / TS-453mini-8G
CPU	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)
Memory	2GB / 8GB DDR3L (Expandable RAM, up to 8GB)	2GB / 8GB DDR3L (Expandable RAM, up to 8GB)
Flash	512MB	512MB
Memory replaceable	Yes (DDR3L-1333 SODIMM DRAM)	Yes (DDR3L-1333 SODIMM DRAM)
Number of SODIMM slots	2	2
Number of hard drive slots	2	4
LCD panel	No	No
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

System	TS-453 Pro / TS-453 Pro-8G	TS-653 Pro / TS-653 Pro-8G
CPU	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)
Memory	2GB / 8GB DDR3L (Expandable RAM, up to 8GB)	2GB / 8GB DDR3L (Expandable RAM, up to 8GB)
Flash	512MB	512MB
Memory replaceable	Yes (DDR3L-1333 SODIMM DRAM)	Yes (DDR3L-1333 SODIMM DRAM)
Number of SODIMM slots	2	2
Number of hard drive slots	4	6
LCD panel	Yes	Yes
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

System	TS-853 Pro / TS-853 Pro-8G	TS-453S Pro (Formerly the SS-453 Pro)	TS-853S Pro (Formerly the SS-853 Pro)
CPU	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)	Quad-core Intel® Celeron™ 2.0 GHz (up to 2.41GHz)
Memory	2GB / 8GB DDR3L (Expandable RAM, up to 8GB)	4GB DDR3L (Expandable RAM, up to 8GB)	4GB DDR3L (Expandable RAM, up to 8GB)
Flash	512MB	512MB	512MB
Memory replaceable	Yes (DDR3L-1333 SODIMM DRAM)	Yes (DDR3L-1333 SODIMM DRAM)	Yes (DDR3L-1333 SODIMM DRAM)
Number of SODIMM slots	2	2	2
Number of hard drive slots	8	4 (2.5” only)	8 (2.5” only)
LCD panel	Yes	No	Yes
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

System	TVS-463-4G / TVS-463-8G	TVS-663-4G / TVS-663-8G
CPU	Quad-core AMD 2.4 GHz	Quad-core AMD 2.4 GHz
Memory	4/8 GB DDR3L (Expandable RAM, up to 16GB)	4/8 GB DDR3L (Expandable RAM, up to 16GB)
Flash	512MB	512MB
Memory replaceable	Yes (Compatible with DDR3L-1600 RAM)	Yes (Compatible with DDR3L-1600 RAM)
Number of SODIMM slots	2	2
Number of hard drive slots	4	6
PCI-E expansion slot	1	1
LCD panel	Yes	Yes
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

System	TVS-863-4G / TVS-863-8G	TVS-863+-8G / TVS-863+-16G
CPU	Quad-core AMD 2.4 GHz	Quad-core AMD 2.4 GHz
Memory	4/8 GB DDR3L (Expandable RAM, up to 16GB)	8/16 GB DDR3L (Expandable RAM, up to 16GB)
Flash	512MB	512MB
Memory replaceable	Yes (Compatible with DDR3L-1600 RAM)	Yes (Compatible with DDR3L-1600 RAM)
Number of SODIMM slots	2	2
Number of hard drive slots	8	8
PCI-E expansion slot	1	1 (Pre-installed 1-port 10GbE NIC)
LCD panel	Yes	Yes
IR sensor	Yes (QNAP remote control: RM-IR002)	Yes (QNAP remote control: RM-IR002)

Chapter 2. Power Button and Reset Button Behavior

- Power button: Press to turn on or turn off.

System	Power button (Turn on)	Power button (Hardware turn off)	Power button (Force turn off)
All models	Press once	1.5 sec	5 sec

- Reset button: Press to reset the system settings.

System	Basic system reset (1 beep)	Advanced system reset (2 beeps)
All models	3 sec	10 sec

Basic system reset (3 sec)

Press the reset button for 3 seconds, a beep sound will be heard. The following settings are reset to default:

- System administration password: admin
- TCP/IP configuration: Obtain IP address settings automatically via DHCP
- TCP/IP configuration: Disable Jumbo Frame
- TCP/IP configuration: If port trunking is enabled (dual LAN models only), the port trunking mode will be reset to "Active Backup (Failover)".
- System Port: 8080 (system service port)
- Security Level: Low (Allow all connections)
- LCD panel password: (blank)*
- VLAN will be disabled

*This feature is only provided by the NAS models with LCD panels. Please visit http://www.qnap.com for details.

Advanced system reset (10 sec)

Press the reset button for 10 seconds; you will hear two beeps at the third and the tenth seconds. The NAS will reset all the system settings to default as it does by web-based system reset in "Administration" > "Restore to Factory Default" except all the data are reserved. The settings such as the users, user groups, and the network share folders previously created will be cleared. To retrieve the old data after the advanced system reset, create the same network share folders on the NAS and the data will be accessible again.

Chapter 3. USB One Touch Copy

System	Number of seconds (press the one touch copy button to trigger data copy)
All NAS models	0.5 sec

Data Copy by the Front USB Port

The NAS supports instant data copy backup from the external USB device to the NAS or the other way round by the front one touch copy button. To use this function, follow the steps below:

1. Make sure a hard drive is installed and formatted on the NAS. The default network share Qusb or Usb is created.

2. Turn on the NAS.

3. Configure the behavior of the Copy button on “Backup” > “USB one touch copy” page.

4. Connect the USB storage device to the front USB port of the NAS.

5. Press the Copy button. The USB LED will flash. The data will be copied to or from the USB device according to the NAS settings.

Note:

- This feature adopts incremental backup. After the first time data backup, the NAS only copies the changed files since the last backup.
- This feature is only available on certain NAS models. Please refer to the product specification table for details at www.qnap.com.

Chapter 4. LED and Alarm Buzzer Specifications

The LED indicators of the NAS indicate the system status and information. When the NAS is turned on, check the following items to make sure the system status is normal. Note that the following LED information is applicable only when users have properly installed the hard drive, and connected the NAS to the network and the power supply.

LED	Color	LED Status	Description
System Status	Red/ Green	Flashes green and red alternately every 0.5 sec	1. The hard drive on the NAS is being formatted. 2. The NAS is being initialized. 3. The system firmware is being updated. 4. RAID rebuilding is in process. 5. Online RAID Capacity Expansion is in process. 6. Online RAID Level Migration is in process.
		Red	1. The hard drive is invalid. 2. The disk volume has reached its full capacity. 3. The disk volume is going to be full. 4. The system fan is out of function. 5. An error occurs when accessing (read/write) the disk data. 6. A bad sector is detected on the hard drive. 7. The NAS is in degraded read-only mode (2 member drives fail in a RAID 5 or RAID 6 configuration, the disk data can still be read). 8. Hardware self-test error.
		Flashes red every 0.5 sec	The NAS is in degraded mode (one member drive fails in RAID 1, RAID 5 or RAID 6 configuration).
		Flashes green every 0.5 sec	1. The NAS is starting up. 2. The NAS is not configured. 3. A hard disk drive is not formatted.
		Flashes green every 2 seconds	The NAS is in S3 sleep mode[1].
		Green	The NAS is ready.

[1] This feature is only available on certain NAS models. Please refer to the product specification table for details at www.qnap.com.

LED	Color	LED Status	Description
		Off	All the hard disk drives on the NAS are in standby mode.
LAN	Orange	Orange	The disk data is being accessed from the network and a read/write error occurs during the process.
		Flashes orange	The NAS is being accessed from the network.
10 GbE[2]	Green	Green	The 10GbE network expansion card is installed.
		Off	No 10GbE network expansion card is installed.
HDD[3]	Red/ Green	Flashes red	The disk data is being accessed and a read/write error occurs during the process.
		Red	A hard disk drive read/write error occurs.
		Flashes green	The disk data is being accessed.
		Green	The hard disk drive can be accessed.
USB[3]	Blue	Flashes blue every 0.5 sec	1. A USB device (connected to the front USB port) is being detected. 2. A USB device (connected to the front USB port) is being removed from the NAS. 3. The USB device (connected to the front USB port of the NAS) is being accessed. 4. The data is being copied to or from the external USB or eSATA device.
		Blue	A front USB device is detected (after the device is mounted).
		Off	1. No USB device is detected. 2. The NAS has finished copying the data to or from the USB device connected to the front USB port.
eSATA[3]	Orange	Flashes	The eSATA device is being accessed.
		Off	No eSATA device can be detected.

[2] The 10 GbE network expansion function is only supported by the TVS-463, TVS-663, TVS-863/863+, TS-879 Pro, TS-1079 Pro, TS-879U-RP, TS-1279U-RP, TS-EC879U-RP, TS-EC1279U-RP, TS-1679U-RP, TS-EC1679U-RP, TS-870U-RP, and TS-1270U-RP.
[3] This feature is only available on certain NAS models. Please refer to the product specification table for details at www.qnap.com.

Beep alarm (for all NAS models)

The beep alarm can be disabled in “System Administration” > “Hardware Settings”.

Beep sound	Number of Times	Description
Short beep (0.5 sec)	1	1. The NAS is starting up. 2. The NAS is being shut down (software shutdown). 3. The user presses the reset button to reset the NAS. 4. The system firmware has been updated.
Short beep (0.5 sec)	3	The user tries to copy the NAS data to the external storage device from the front USB port, but the data cannot be copied.
Long beep (1.5 sec)	3, every 5 min	The system fan is out of function.
Long beep (1.5 sec)	2	1. The disk volume is going to be full. 2. The disk volume has reached its full capacity. 3. The hard drives on the NAS are in degraded mode. 4. The user starts the hard drive rebuilding process. 5. A hard drive is plugged in or out.
	1	1. The NAS is turned off by force shutdown (hardware shutdown). 2. The NAS has been turned on successfully and is ready.

Chapter 5. Upgrade Memory on QNAP Turbo NAS (RAM Module Installation)

Warning:

- The following instructions should only be performed by an authorized and trained technician.
- Strictly adhere to the instructions to install a RAM module on the NAS. Failure to do so could result in injury to human body or death.
- Before starting, please ensure that you turn off the NAS, disconnect the power adaptor, network cable(s), and also remove any other device/cable that is attached to the NAS.
- Please ensure that you wear an antistatic wrist strap during the entire process to prevent electrostatic discharge. The crocodile clip should be connected to the ground.

QNAP provides different RAM modules (optional purchase) for users to upgrade the memory of Turbo NAS. Follow the steps below to install an extra memory module on the NAS to upgrade the memory.

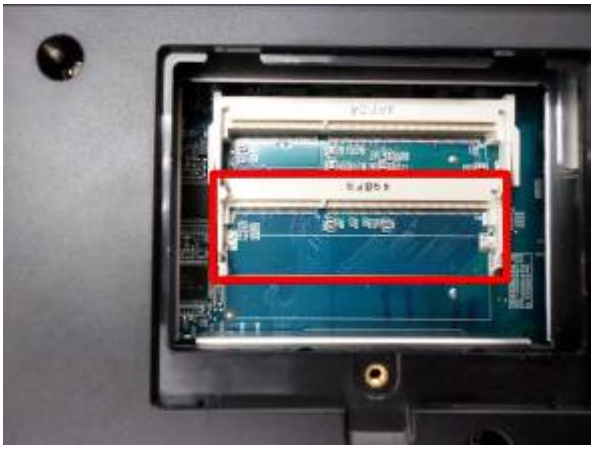
Follow the steps below to install a RAM module on the NAS.

5.1 TS-453mini (4-bay)

1. Use a flathead screwdriver to loosen the screw on the memory module compartment at the bottom of the NAS and lift the compartment cover away.

2. To remove installed memory modules, pull the retention clips on each side so that the module tilts up for easy removal.

Note: Always ensure that a memory module is installed in the Primary (red) slot. If not, then the system will fail to start. When installing two memory modules, please ensure that they are the same size and ideally use the same type/model for both slots.



3. Slide the memory module to the slot at a 45-degree angle (approximately) and press

the memory module down until it clips into place. Ensure the memory module sits properly with the clips in place.

4. Close the NAS cover and fasten the screw. Reconnect the power and network cables to the NAS.

5.2 TS-451S, TS-651, TS-851, TS-x53/x53S Pro, TVS-x63 series (2/4/6/8-bay)

1. Loosen the three screws on the rear of the NAS.

2. Remove the case cover of the NAS gently.

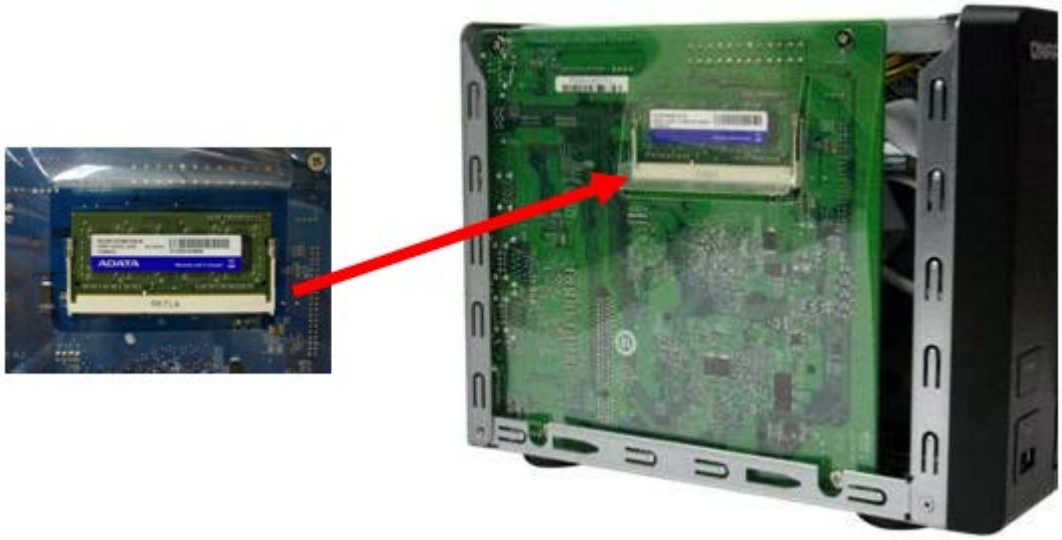
3. Locate the memory slot. Make sure the slot is empty.

Note: For TS-x53/x53S Pro, TS-451S, TS-651 and TS-851 models, always ensure that a memory module is installed in the Primary slot (red). If not, then the system will fail to start. When installing two memory modules, please ensure that they are the same size and ideally use the same type of RAM for both memory slots. The maximum supported memory is 8GB combined.

4. Grasp the edge of the memory module. Align the notch on the gold edge of the module with the notch in the memory slot. Slide the memory module to the slot at a 45-degree angle (approximately).

5. Gently press the memory module into the slot until it is seated fully.

6. Rotate the memory module towards the motherboard until the securing clips clicks into place.

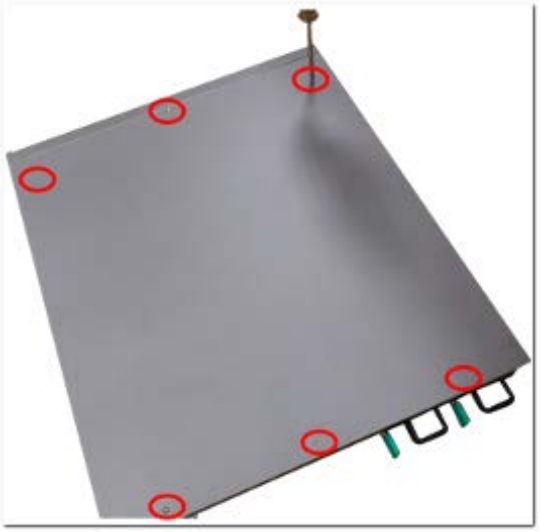


7. Close the case cover and fasten the screws. Connect the power adaptor and cables back to the NAS.

8. To check that the memory module is recognized by the NAS, power up the NAS and login the web interface as an administrator. Go to “System Status” > “System Information” and check the total memory in “Hardware Information”.

5.3 TS-431U, TS-451U, TS-x53U series (4/8/12-bay)

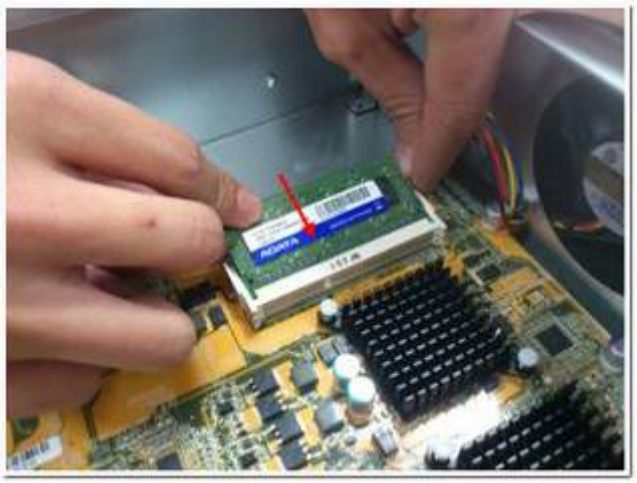
1. Open the NAS.
   a. TS-431U, TS-451U and TS-453U: Loosen the six screws on the top of the NAS.



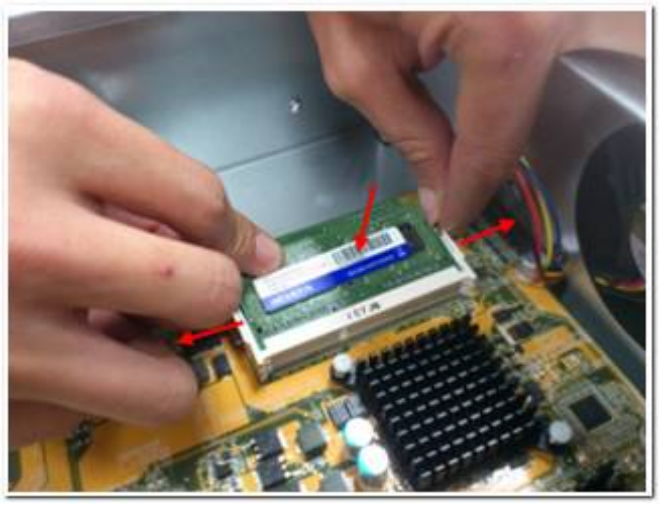
b. TS-853U, TS-1253U: Loosen the two screws on the rear of the NAS.

2. Open the NAS.

3. Slide the memory module to the slot at a 45-degree angle (approximately).



4. Press the memory module down while holding the clips open.



5. Make sure the memory module sits in properly with the clips in place.

Note: For TS-x53U & TS-451U models, always ensure that a memory module is installed in the primary slot (red box in the below figure,) or the system will fail to start. When installing two memory modules, please ensure that they are the same size and ideally use the same type of RAM for both memory slots. The maximum supported memory is 8GB combined.

6. Close the NAS cover and fasten the screws. Connect the power adaptor and cables back to the NAS.

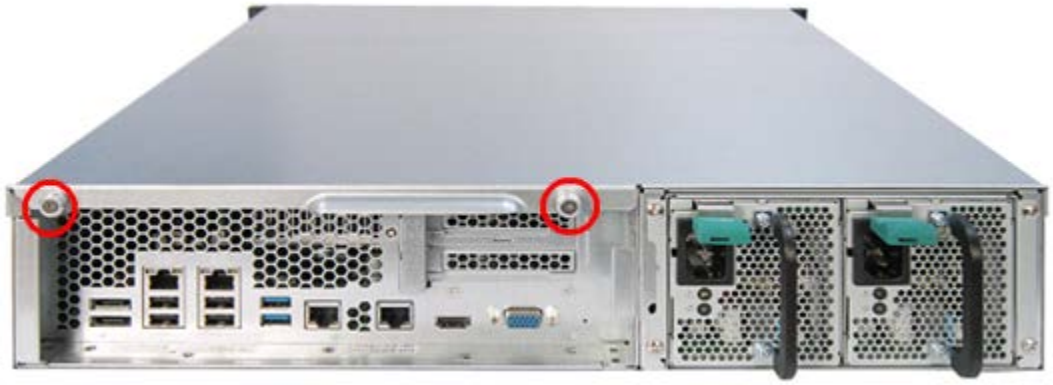
5.4 TS-879U-RP, TS-1279U-RP, TS-EC879U-RP, TS-EC1279U-RP, TS-1679U-RP, TS-EC1679U-RP, TS-870U-RP, TS-1270U-RP

QNAP provides a 4GB DDR3* RAM module and a 4GB DDR3 ECC** RAM module (optional purchase) for users to upgrade the memory of the NAS. Insert an extra RAM module on the motherboard of the NAS to upgrade the memory. The total memory will be shown in "System Information" of the administration page.

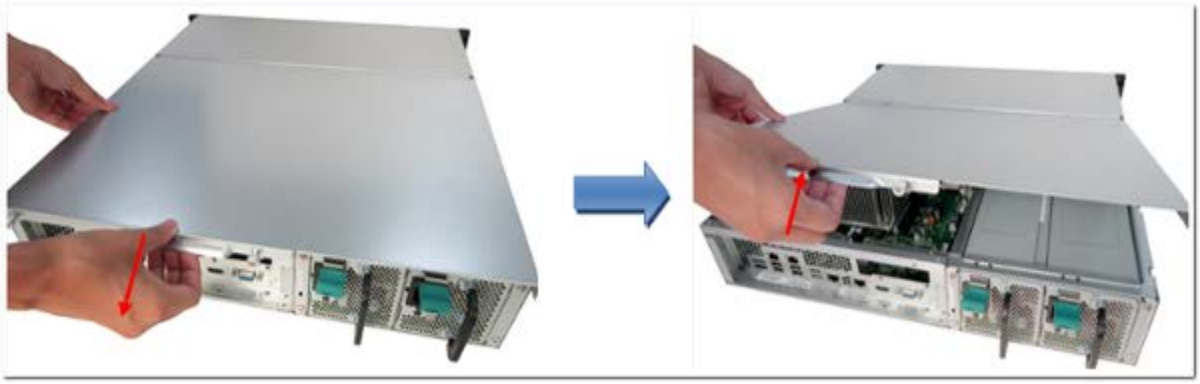
*Applied models: TS-879U-RP, TS-1279U-RP, TS-1679U-RP, TS-870U-RP, TS-1270U-RP.

**Applied models: TS-EC879U-RP, TS-EC1279U-RP, TS-EC1679U-RP.

1. Loosen the 2 screws on the rear of the NAS as shown in the illustration.



2. Hold the notch at the edge of the top cover. Remove the top cover in both hands.



3. Release the ejector clips gently by pulling them out of the sides of the RAM slot.

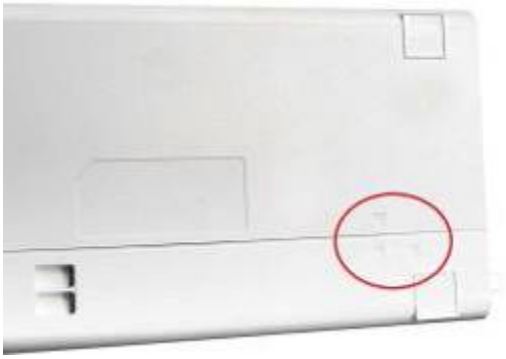
4. Grasp the edge of the RAM module. Align the notch on the gold edge of the RAM module with the notch in the RAM slot. Insert the RAM module to the RAM slot until it cannot go

any further.

5.5 TS-251, TS-451

1. Remove the screws on the rear (top and bottom) of the NAS. If you have a 2-bay NAS, it will have **two** screws. A 4-bay NAS will **have** four.

2. Gently remove the case cover of the NAS by sliding it apart (see the underside of the NAS for visual indicators of the NAS case being locked/unlocked)



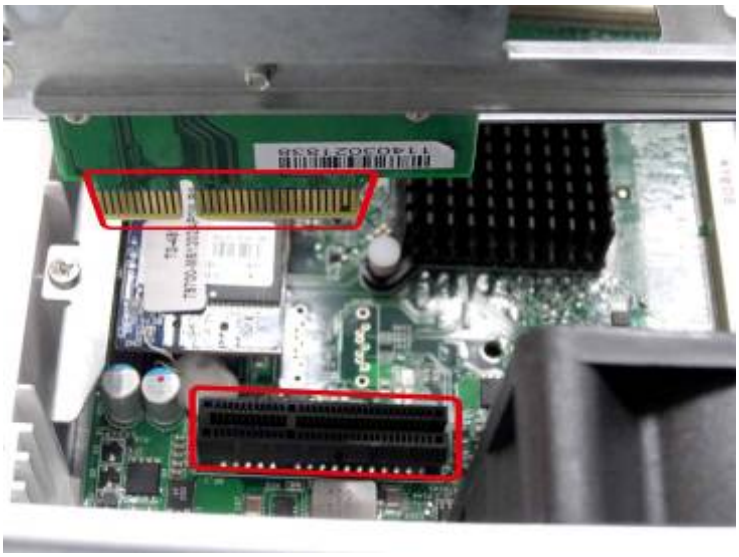
3. Remove the four inner screws (two on each side) of the hard drive cage.

4. If it is a 4-bay NAS, you will also need to remove two screws on the top of the hard drive cage.

5. Gently remove the hard drive cage from the NAS by lifting it out of its slot.

6. **Always ensure that a memory module is installed in the Primary slot (red). If not, then the system will fail to start.** When installing two memory modules, please ensure that they are the same size and ideally use the same type of RAM for both memory slots. The maximum supported memory is 8GB combined.

7. Reattach the hard drive cage to the NAS. Please ensure that it correctly plugs into the slot.



8. Secure the hard drive cage by fastening the four inner screws (for the 4-bay NAS, please fasten the two additional top screws.) Then reattach the case cover of the NAS by gently sliding it back together.

9. Fasten the two/four screws onto the rear of the NAS.

10. Reinsert your hard drives to the NAS.

11. Connect the power adaptor and cables back to the NAS.

12. To check that the memory module is recognized by the NAS, power up the NAS and login the web interface as an administrator. Go to “System Status” > “System Information” and check the total memory in “Hardware Information”.

Chapter 6. Network Expansion Card Installation

Warning:

- The following instructions should only be performed by an authorized and trained technician.
- Strictly adhere to the instructions to install a network expansion card on the NAS. Failure to do so could result in injury to human body or death.

The TVS-x63 and TS-x79 Pro series provides expansion slots for network expansion. Insert an extra network expansion card (optional purchase) to the motherboard of the NAS to increase the network bandwidth.

6.1 TVS-463, TVS-663, TVS-863, TS-879 Pro, TS-1079 Pro

Please refer the compatibility table below and replace a proper bracket for the network expansion card.

Bracket A	Bracket B	Bracket C

	Network Expansion Card Compatibility
Bracket A (X520-T2)	Intel® Ethernet Server Adapter X520-T2 (E10G42B)
Bracket B (X520-SR2/X520-DA2)	1. Intel® Ethernet Server Adapter X520-SR2 (E10G42BFSR) 2. Intel® Ethernet Server Adapter X520-DA2 (E10G42BTDA)
Bracket C (Emulex)	1. Emulex OneConnect 10GbE Network Adapters, SFP+ Direct attach copper (OCe11102-NX) 2. Emulex OneConnect 10GbE Network Adapters, Short reach optical (OCe11102-NM) 3. Emulex OneConnect 10GbE Network Adapters, SFP+ Direct attach copper (OCe11102-IX) 4. Emulex OneConnect 10GbE Network Adapters, Short reach optical (OCe11102-IM)

1. Turn off the NAS. Disconnect the power adaptor, network cable(s), and any other connectors or cables from the NAS.

2. Before installing the network expansion card, put on an antistatic wrist strap to prevent electrostatic discharge. The crocodile clip should be connected to the ground.

3. Loosen the screws on the rear of the NAS.

4. Remove the case cover of the NAS gently.

For TVS-463 only: Unscrew and remove the power supply unit.

5. Loosen the screws and remove the expansion slot cover.

6. Grasp the edge of the network expansion card. Align the notch on the gold edge of the card with the notch in the PCIe slot. Insert the network expansion card to the PCIe slot until it cannot go any further.

7. Fasten the screws.

8. Close the case cover and fasten the screws. Connect the power adaptor and cables to the NAS.

9. To check that the network expansion is recognized by the NAS, power up the NAS and login the web interface as an administrator. Go to “System Administration” > “Network” > “TCP/IP” and check the total number of network interfaces.

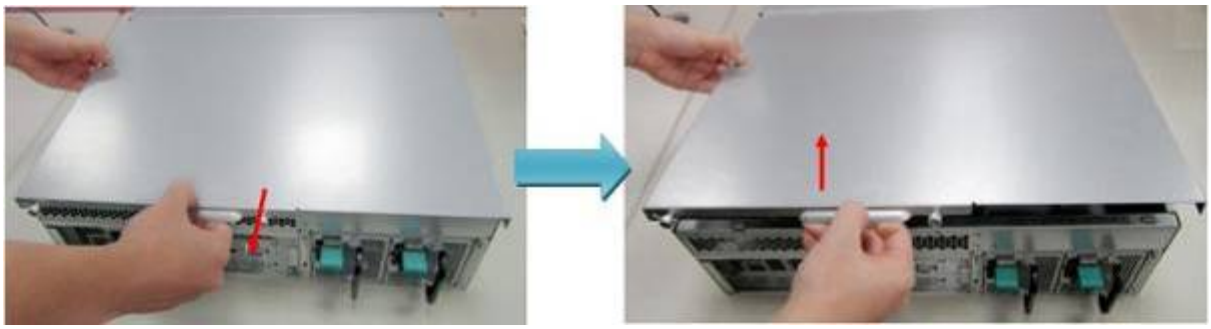
6.2 TS-879U-RP, TS-EC879U-RP, TS-1279U-RP, TS-EC1279U-RP, TS-1679U-RP, TS-EC1679U-RP

1. Turn off the NAS. Disconnect the power adaptor, network cable(s), and any other connectors or cables from the NAS.

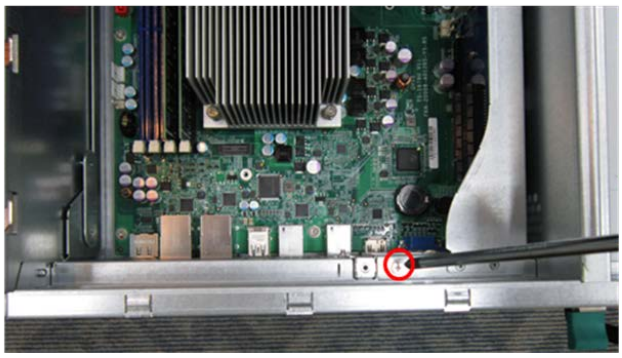
2. Before installing the network expansion card, put on an antistatic wrist strap to prevent electrostatic discharge. The crocodile clip should be connected to the ground.

3. Loosen the 2 screws on the rear of the NAS as shown in the illustration.

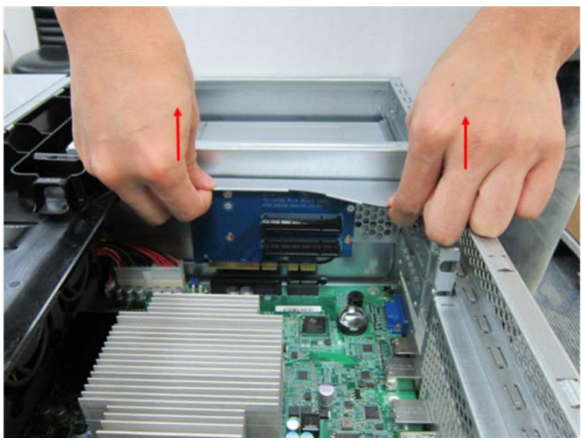
4. Hold the notch at the edge of the top cover. Remove the top cover in both hands.



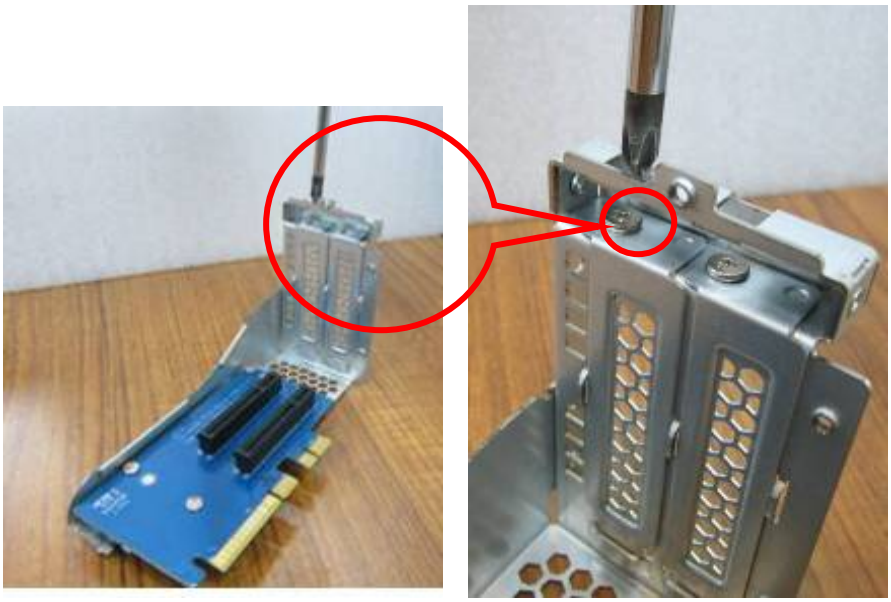
5. Loosen the 4 screws as shown in the illustration.



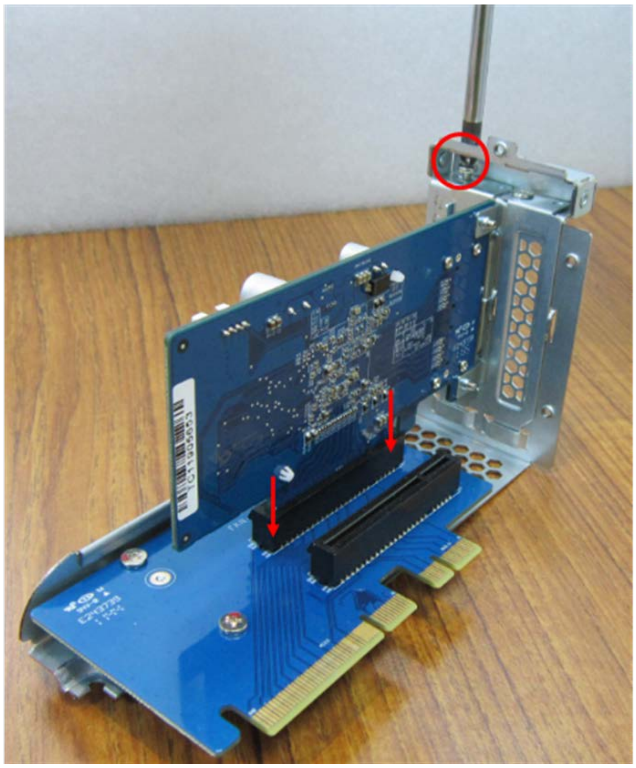
6. Grasp the metal edge of the riser card module. Remove the module gently.



7. Loosen the screw and remove the expansion slot cover.

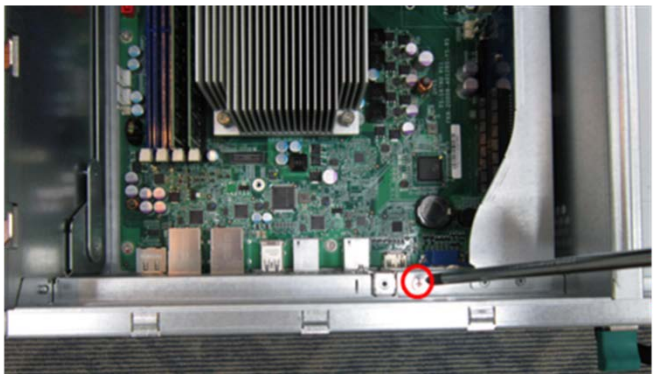


8. Insert the network expansion card to the PCIe slot until it cannot go any further. Then fasten the screw.



9. Grasp the metal edge of the riser card module. Align the notch on the gold edge of the riser card with the notch in the PCIe slot. Insert the riser card module to the PCIe slot until it cannot go any further.

10. Fasten the screws. Close the case cover and fasten the screws.



11. Connect the power adaptor and cables to the NAS.

12. To check that the network expansion is recognized by the NAS, power up the NAS and login the web interface as an administrator. Go to “System Administration” > “Network” > “TCP/IP” and check the total number of network interfaces.

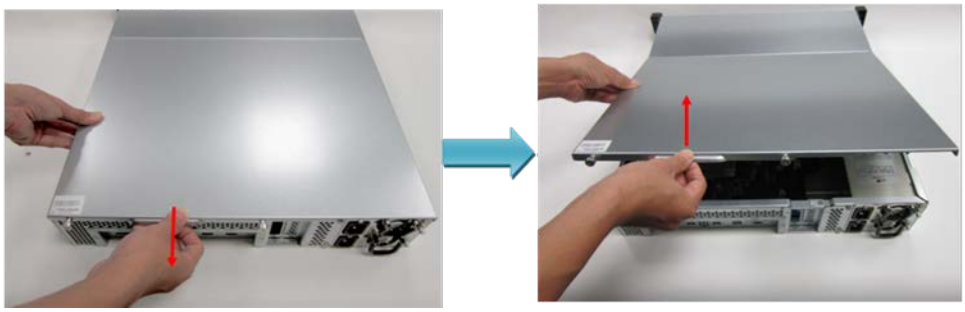
6.3 TS-870U-RP, TS-1270U-RP

1. Turn off the NAS. Disconnect the power adaptor, network cable(s), and any other connectors or cables from the NAS.

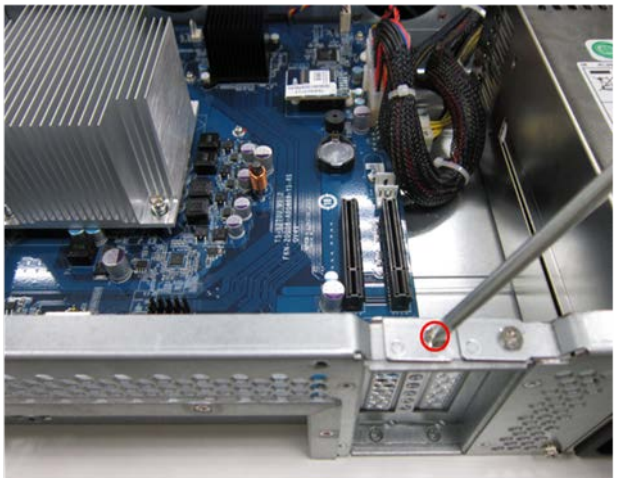
2. Before installing the network expansion card, put on an antistatic wrist strap to prevent electrostatic discharge. The crocodile clip should be connected to the ground.

3. Loosen the two screws on the rear of the NAS.

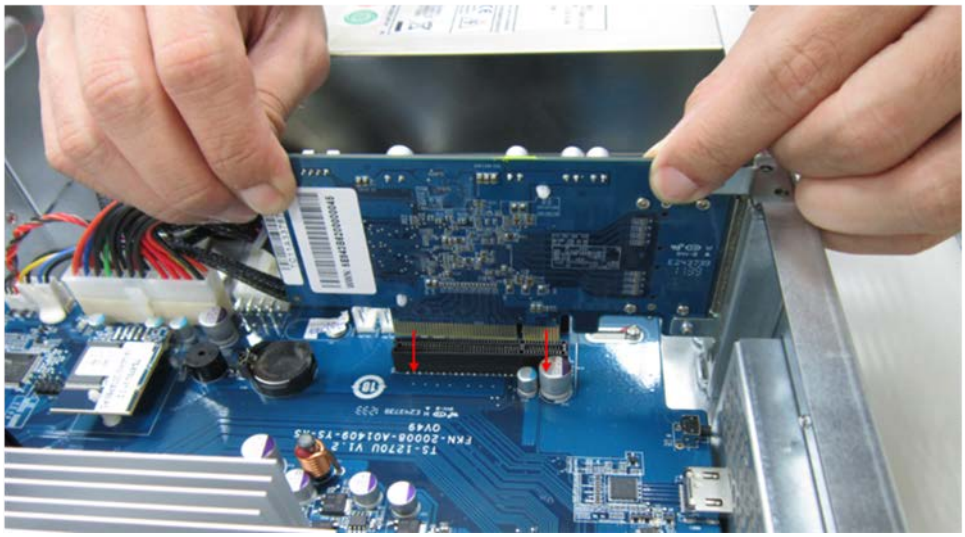
4. Hold the notch at the edge of the top cover. Remove the top cover in both hands.



5. Loosen the screw and remove the expansion slot cover.



6. Grasp the edge of the expansion card. Align the notch on the gold edge of the card with the notch in the PCIe slot. Insert the network expansion card to the PCIe slot until it cannot go any further.



7. Fasten the screws.

8. Close the case cover and fasten the screws. Connect the power adaptor and cables to the NAS.

9. To check that the network expansion is recognized by the NAS, power up the NAS and login the web interface as an administrator. Go to “System Administration” > “Network” > “TCP/IP” and check the total number of network interfaces.

Chapter 7. Install and Hot-swap Hard Drives

Caution:

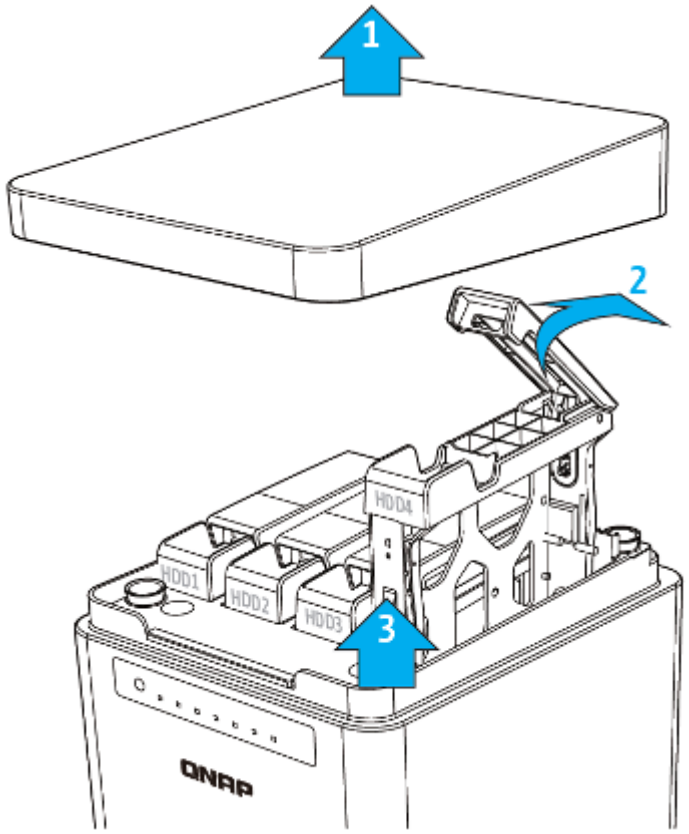
- Before starting, please ensure that you turn off the NAS, disconnect the power adaptor, network cable(s), and also remove any other device/cable that is attached to the NAS.
- Please ensure that you wear an antistatic wrist strap during the entire process to prevent electrostatic discharge. The crocodile clip should be connected to the ground.

7.1 Install Hard Drives

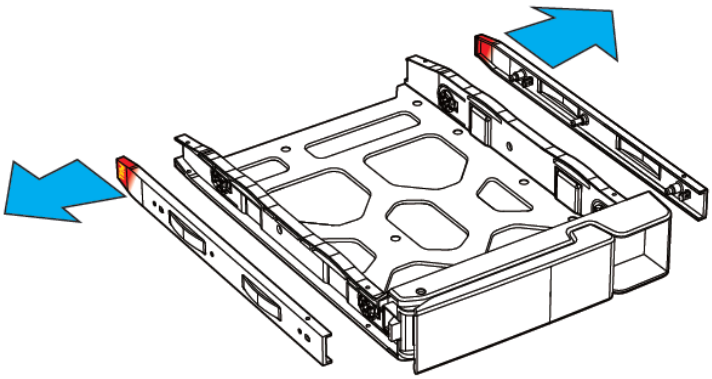
Follow the below steps to install hard drives on the NAS.

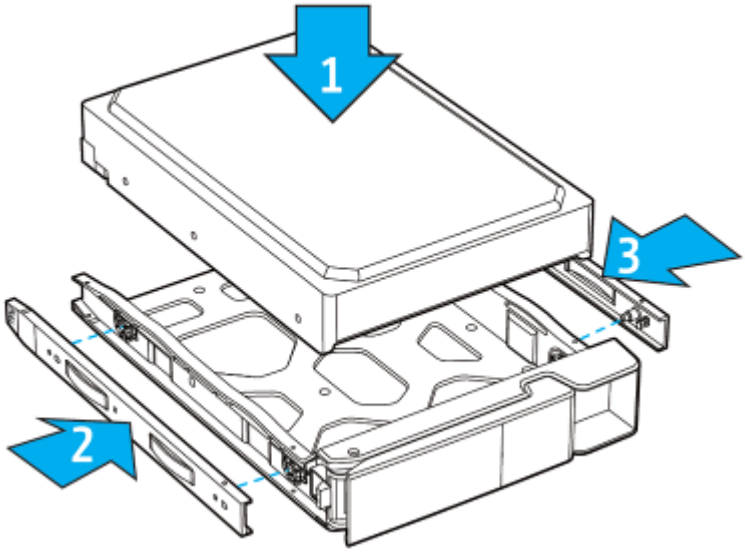
7.1.1. TS-453Mini

1. Remove the case cover. Open and remove the hard drive tray.

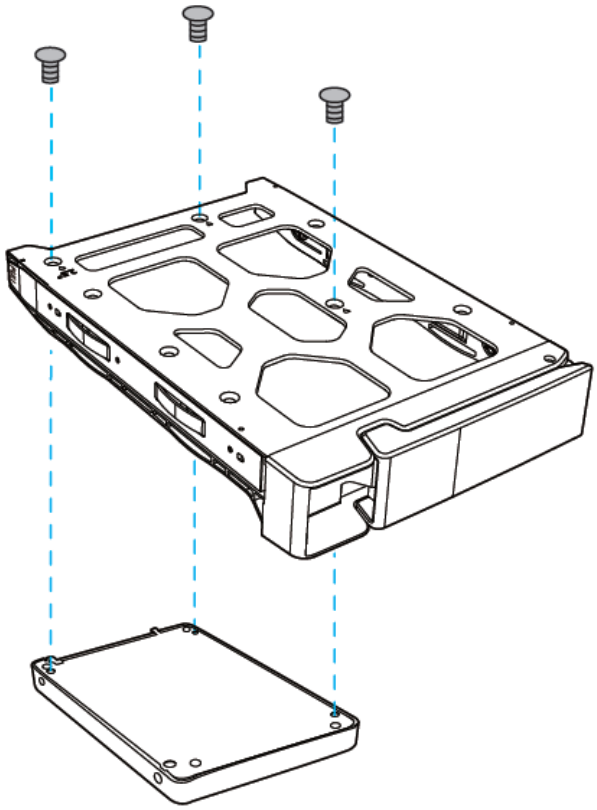


2. Install the HDD:
    a. For 3.5” HDDs, remove both brackets (pinch the end marked “pull” to pull and separate the bracket) from the tray. Place the hard drive on the tray and clip-in both brackets.

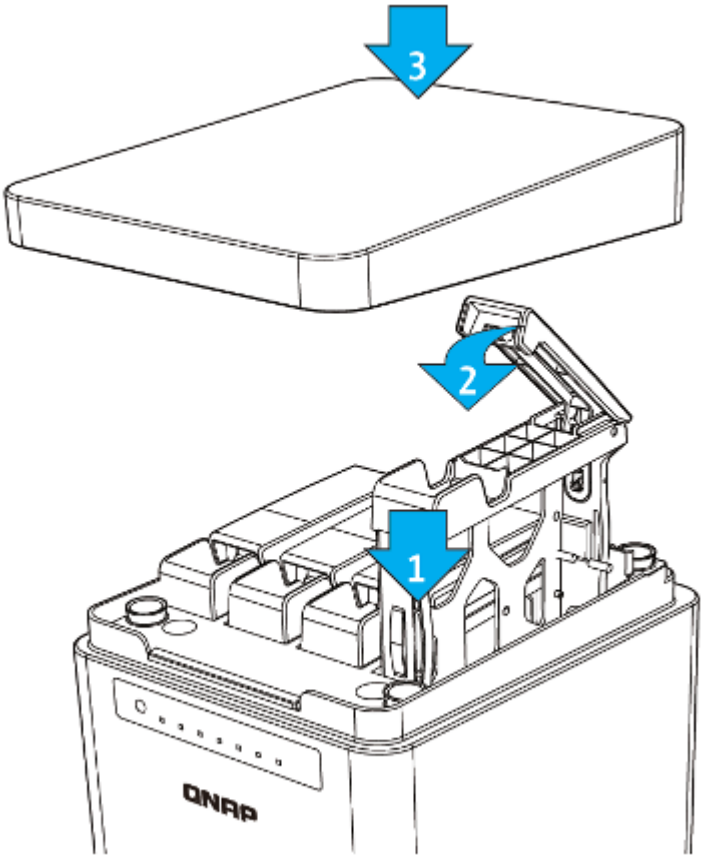




b. For 2.5” HDDs/SSDs, secure the three screws in the back of the hard drive tray.

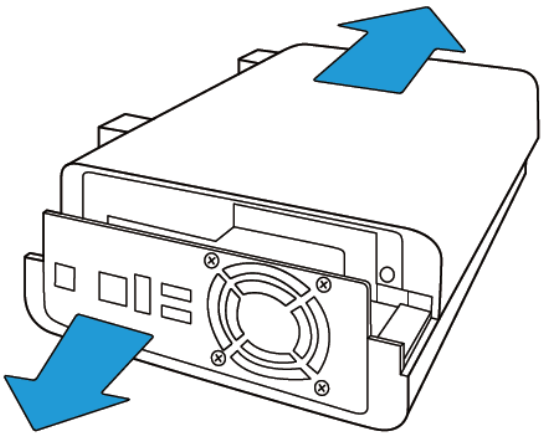


3. Insert the hard drive tray into the Turbo NAS all the way to the bottom and close the case cover.

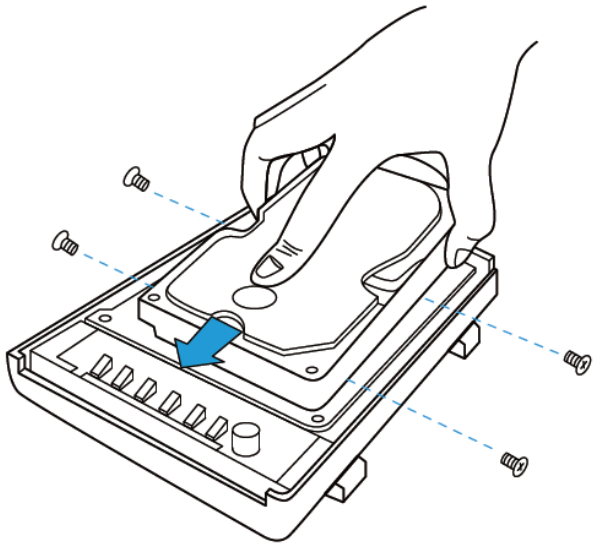


7.1.2. TS-112P, TS-212P and TS-251C

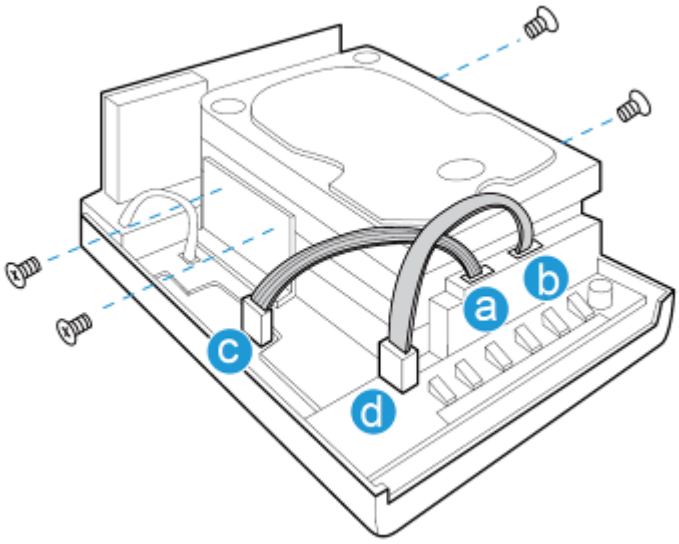
1. Loosen the screws on the rear (top and bottom) of the NAS. Remove the case cover of the NAS by sliding it apart (see the underside of the NAS for visual indicators of the NAS case being locked/unlocked.)



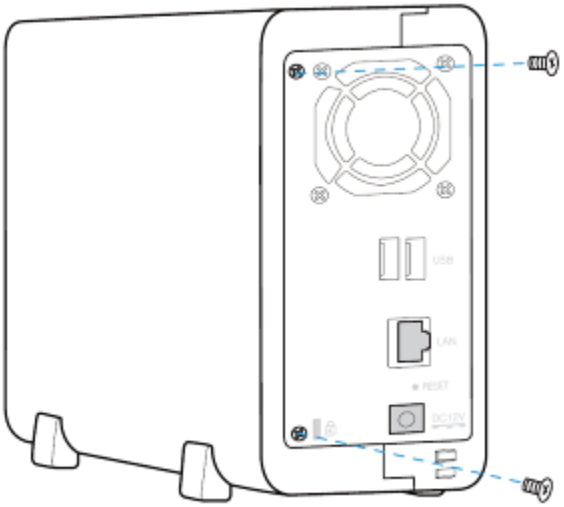
2. Install the hard drives:
   a. For TS-112P: Place the hard drive in the hard drive cradle and slide it forward to lock it into the connector. Secure the screws on the slides of the hard drive.



   b. For TS-212P and TS-251C: Place the first hard drive in the hard drive cradle and slide it forward to look it into the connector. Place the second hard drive on top of the first hard drive and secure the screws on the slides of both hard drives. Connect the SATA cable and power cable to the connectors as shown in the picture.



3. After installing the hard drives, cover the NAS with the case cover and fasten the round head screws. Then, place the NAS vertically on the stands.



7.2 Hard-swap Hard Drives

The QNAP NAS is compatible with 2.5-inch/3.5-inch SATA hard disk drives from major hard disk brands. For the updated hard drive compatibility list, please visit http://www.qnap.com.

Caution:

- QNAP disclaims any responsibility for product damage/malfunction or data loss/recovery due to misuse or improper installation of hard disks in any occasions for any reasons.
- Note that if a hard drive (new or used) which has never been installed on the NAS before it is installed, the hard drive will be formatted and partitioned automatically and all the disk data will be cleared.

System	Supports 3.5-inch SATA Hard Drives	Supports 2.5-inch SATA Hard Drives	Supports SSD	Supports Hot-swapping Hard Drives (RAID 1 or above only)
TS-112P, TS-212P, TS-251C	Yes	No	No	No
HS-210, HS-251, TS-131, TS-231, TS-231+, TS-431, TS-431+, TS-431U, TS-251, TS-451, TS-651, TS-851, TS-253 Pro, TS-453 Pro, TS-453S Pro, TS-653 Pro, TS-853 Pro, TS-853S Pro, TS-879 Pro, TS-1079 Pro, TS-879U-RP, TS-1279U-RP, TS-EC879U-RP, TS-EC1279U-RP, TS-1679U-RP, TS-EC1679U-RP, TS-451U, TS-453U, TS-453U-RP, TS-853U, TS-853U-RP, TS-1253U, TS-1253U-RP, TS-870U-RP, TS-1270U-RP, TS-470/470 Pro, TS-670/670 Pro, TS-870/870 Pro, TVS-463, TVS-663, TVS-863, TVS-863+, TS-453mini	Yes	Yes	Yes	Yes
TS-451S, TS-453S Pro, TS-853S Pro, IS-400 Pro	No	Yes	Yes	Yes

The NAS supports hot-swapping the hard drives when 1 member drive crashes in RAID 1, 1–2 member drives crash in RAID 5 or RAID 6. Follow the steps below to hot-swap the hard drive when a member drive fails in a RAID configuration.

1. Login the NAS and check the disk volume configuration in “Volume Management”.
2. The volume status should be “in degraded mode”.
3. Prepare a new hard drive to replace the failed one. The capacity of the new hard drive should be the same as or larger than the failed hard drive.
4. Unplug the failed drive from the NAS. Wait for about 20 seconds or until the server beeps twice.
5. Remove the failed drive from the drive tray.
6. Install the new hard drive on the drive tray. Insert it to the NAS.
7. The server should beep 1.5 seconds twice.
8. Check the volume status on the web administration page. The volume should be rebuilding.

Warning: Users are strongly recommended to turn OFF the server before replacing the hard drive to reduce the risk of electric shock.

Chapter 8. RAID Recovery

The QNAP NAS supports exclusive RAID recovery technology to recover a failed RAID disk volume from unintentional disconnection or removal of the hard drives from the system. Using the RAID recovery, users can recover an inactive RAID 1, RAID 5, or RAID 6 volume to degraded mode, or an inactive RAID 0 and JBOD configuration to normal.

Disk volume	Supports RAID recovery	Maximum number of disk removal allowed
Single	No	-
JBOD	Yes	1 or more
RAID 0	Yes	1 or more
RAID 1	Yes	1 or 2
RAID 5	Yes	2 or more
RAID 6	Yes	3 or more
RAID 10	No	-

If the volume status is not active, users can install the same hard drives back to the same slots of the NAS. Then click “RECOVER” on the “Disk Management” > “Volume Management” page. Wait for about 60 seconds for the process to complete. When finished, the data can be accessed.

Note:

- ✓ After recovering a RAID 1, RAID 5, or RAID 6 disk volume from not active to degraded mode by the RAID recovery, users can read or write the volume normally. The volume status will be recovered to normal after synchronization.
- ✓ If the disconnected drive member is damaged, the RAID recovery function will not work.

	Standard RAID 5	QNAP RAID 5	Standard RAID 6	QNAP RAID 6
Degraded mode	N-1	N-1	N-1 & N-2	N-1 & N-2
Read only protection (for immediate data backup & hard drive replacement)	N/A	N-1, bad blocks found in the surviving drives of the array.	N/A	N-2, bad blocks found in the surviving drives of the array.
RAID recovery (RAID status: Not active)	N/A	If re-inserting all the original hard disk drives to the NAS and they can be spun up, identified, accessed, and the hard drive superblock is not damaged.	N/A	If re-inserting all the original hard disk drives to the NAS and they can be spun up, identified, accessed, and the hard drive superblock is not damaged).
RAID crash	N-2	N-2 failed hard drive and any of the remaining hard drives cannot be spun up or identified or accessed.	N-3	N-3 and any of the remaining hard drives cannot be spun up or identified or accessed.

N = Number of hard disk drives in the array

Chapter 9. Use the LCD Panel

This feature is only provided by the NAS models with LCD panels. Please visit http://www.qnap.com for details.

The NAS provides a handy LCD panel for users to perform disk configuration and view the system information.

When the NAS has started up, the server name and IP address will be shown.

For the first time installation, the LCD panel shows the number of hard drives detected and the IP address. Configure the hard drives.

Number of hard drives detected	Default disk configuration	Available disk configuration options*
1	Single	Single
2	RAID 1	Single -> JBOD ->RAID 0 -> RAID 1
3	RAID 5	Single -> JBOD -> RAID 0 -> RAID 5
4 or above	RAID 5	Single ->JBOD -> RAID 0 -> RAID 5 -> RAID 6

*Press the “Select” button to choose the option, and press the “Enter” button to confirm.

For example, when 5 hard drives installed are available on the NAS, the LCD panel shows:

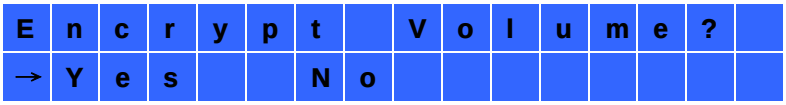
Press the “Select” button to browse more options, for example, RAID 6.

Press the “Enter” button and the following message shows. Press the “Select” button to select “Yes” to confirm.

When RAID 1, RAID 5, or RAID 6 configuration is executed, the system will initialize the hard drives, create the RAID device, format the RAID device, and mount it as a volume on the NAS. The progress will be shown on the LCD panel. When it reaches 100%, the RAID volume can be accessed. Users can create share folders and upload files to the folders on the NAS. In the meantime, to make sure the stripes and blocks in all the RAID component devices are ready, the NAS will execute RAID synchronization and the progress will be shown on “Disk Management” > “Volume Management” page. The synchronization rate is around 30–60 MB/s (vary by hard drive models, system resource usage, etc.)

Note: If a member drive of the RAID configuration was lost during the synchronization, the RAID device will enter degraded mode. The volume data is still accessible. If a new member drive is added, the NAS will start to rebuild. The status can be checked on the “Volume Management” page.

To encrypt the disk volume*, select “Yes” when the LCD panel shows <Encrypt Volume?>. The default encryption password is “admin”. To change the password, please login the web-based administration interface as an administrator and change the settings in “Device Configuration” > “Disk volume Encryption Management”.



When the configuration is finished, the server name and IP address will be shown. If the NAS fails to create the disk volume, the following message will be shown.

Note: The data encryption functions may not be available in accordance to the legislative restrictions of some countries.

View system information by the LCD panel

When the LCD panel shows the server name and IP address, press the “Enter” button to enter the Main Menu. The Main Menu consists of the following items:

1. TCP/IP
2. Physical disk
3. Volume
4. System
5. Shut down
6. Reboot
7. Password
8. Back

1. TCP/IP

The following options are available:

- LAN1 IP Address
- LAN1 Subnet Mask
- LAN1 Gateway
- LAN 1 PRI. DNS
- LAN 1 SEC. DNS
- Enter Network Settings
  - ✓ Network Settings – DHCP
  - ✓ Network Settings – Static IP*
  - ✓ Network Settings – BACK
- Back to Main Menu

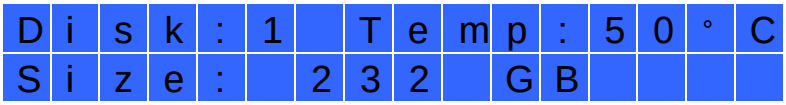
* In Network Settings – Static IP, users can configure the IP address, subnet mask, gateway, and DNS of LAN 1 and LAN 2.

2. Physical disk

The following options are available:

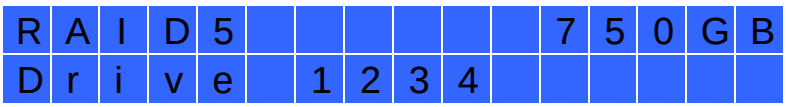
- Disk Info
- Back to Main Menu

The disk info shows the temperature and the capacity of the hard drive.



3. Volume

This section shows the disk configuration of the NAS. The first line shows the RAID configuration and storage capacity; the second line shows the member drive number of the configuration.

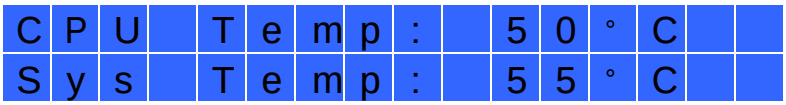


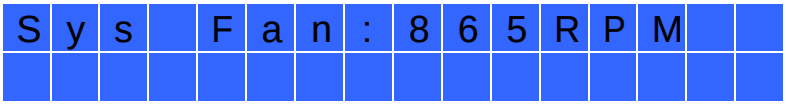
If there is more than one volume, press the “Select” button to view the information. The following table shows the description of the LCD messages for RAID 5 configuration.

LCD Display	Drive configuration
RAID5+S	RAID5+spare
RAID5 (D)	RAID 5 degraded mode
RAID 5 (B)	RAID 5 rebuilding
RAID 5 (S)	RAID 5 re-synchronizing
RAID 5 (U)	RAID 5 is unmounted
RAID 5 (X)	RAID 5 non-activated

4. System

This section shows the system temperature and the rotation speed of the system fan.





5. Shut down

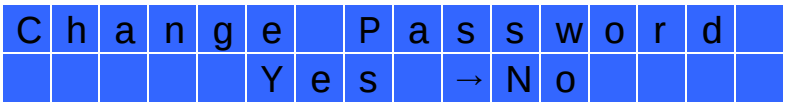
Use this option to turn off the NAS. Press the “Select” button to select “Yes”. Then press the “Enter” button to confirm.

6. Reboot

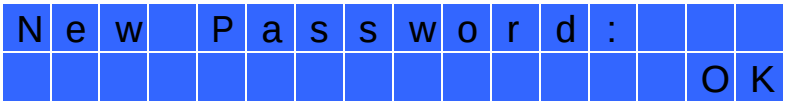
Use this option to restart the NAS. Press the “Select” button to select “Yes”. Then press the “Enter” button to confirm.

7. Password

The default password of the LCD panel is blank. Enter this option to change the password of the LCD panel. Select “Yes” to continue.



Enter a password of maximum 8 numeric characters (0-9). When the cursor moves to “OK”, press the “Enter” button. Verify the password to confirm the changes.

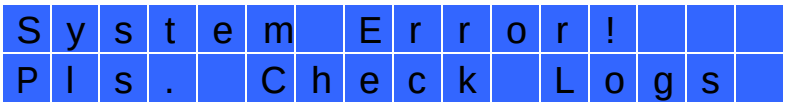


8. Back

Select this option to return to the main menu.

System Messages

When the NAS encounters system error, an error message will be shown on the LCD panel. Press the “Enter” button to view the message. Press the “Enter” button again to view the next message.



System Message	Description
Sys. Fan Failed	The system fan fails
Sys. Overheat	The system overheats
HDD Overheat	The hard drive overheats
CPU Overheat	The CPU overheats
Network Lost	Both LAN 1 and LAN 2 are disconnected in failover or load-balancing mode
LAN1 Lost	LAN 1 is disconnected
LAN2 Lost	LAN 2 is disconnected
HDD Failure	The hard drive fails
Vol1 Full	The volume is full
HDD Ejected	The hard drive is ejected
Vol1 Degraded	The volume is in degraded mode
Vol1 Unmounted	The volume is unmounted
Vol1 Nonactivate	The volume is not activated

Chapter 10. Install Power Supply Unit

Note:

- This section applies to rackmount NAS models only.
- The power supply units of TS-879U-RP and TS-EC879U-RP should only be replaced by an authorized and trained technician.

10.1 1U Turbo NAS with Hot-swappable PSU

Note: The following instructions should only be performed by an authorized and trained technician.

To install a redundant power supply unit to the 1U Turbo NAS, follow the steps below.

1. Turn off the NAS.

2. Remove the screw and dummy plate.

3. Insert the power supply unit and push it to the end.

4. Fasten the screw tightly.

5. Turn on the NAS.

Note: To replace a failed power supply unit, turn off the NAS. Then remove the failed unit safely and repeat steps 3-5 above to install a new power supply unit.

10.2 TS-470U-RP/SP

Note: The following instructions should only be performed by an authorized and trained technician.

Follow the steps below to replace a failed power supply unit on the TS-470U-RP/SP.

1. Turn off the NAS.

2. Press the green lever and remove the defective power supply unit.

3. Insert a new power supply unit and push it to the end.

4. Turn on the NAS.

Warning: The NAS supports replacing the redundant power supply unit without turning off the server when redundant power supply mode is enabled. However, users are strongly recommended to turn OFF the NAS before replacing the power supply unit to reduce the risk of electric shock.

A second power supply unit can be installed on a single power (SP) rackmount NAS model to upgrade the SP model to redundant power (RP) model.

10.3 2U/3U Turbo NAS (TS-853U-RP, TS-1253U-RP, TS-1279U-RP, TS-EC1279U-RP, TS-1679U-RP, and TS-EC1679U-RP only)

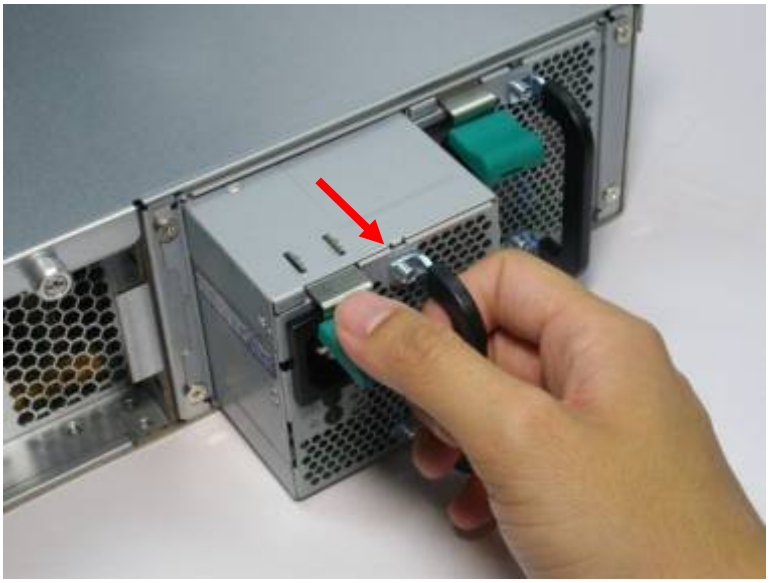
Note: The following instructions should only be performed by an authorized and trained technician.

To replace a failed power supply unit on the TS-1279U-RP, TS-EC1279U-RP, TS-1679U-RP or TS-EC1679U-RP Turbo NAS, follow the steps below.

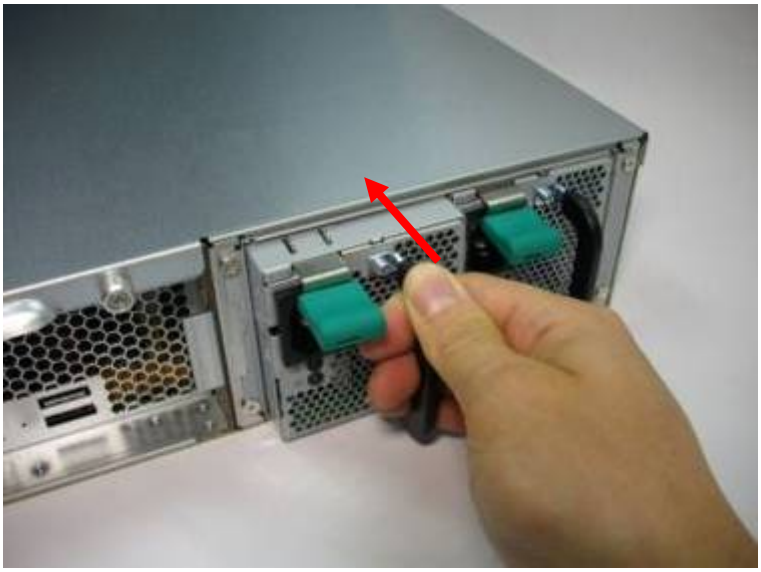
1. Turn off the NAS.

2. Hold the black handler and press and hold the green button firmly.

3. Unplug the failed power supply.



4. Plug in a new power supply to the NAS.



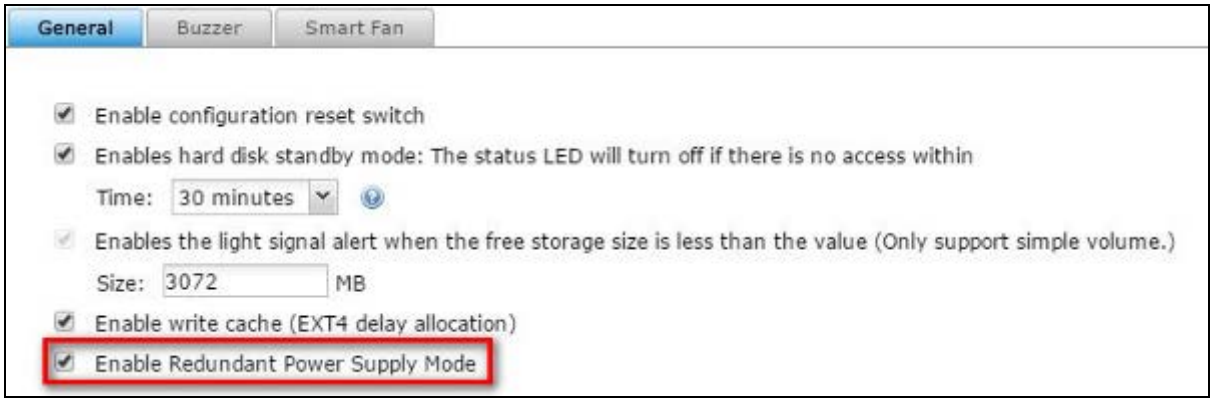
5. Turn on the NAS.

Enable warning alert for redundant power supply on the web-based interface:

If two power supply units (PSU) have been installed on the NAS and connected to the power sockets, both PSU will supply the power to the NAS (applied to 1U and 2U models). Users can enable redundant power supply mode in “System Administration” > “Hardware” to receive warning alert for the redundant power supply. The NAS will beep and record the error messages in “System Logs” when the PSU is plugged out or fails.

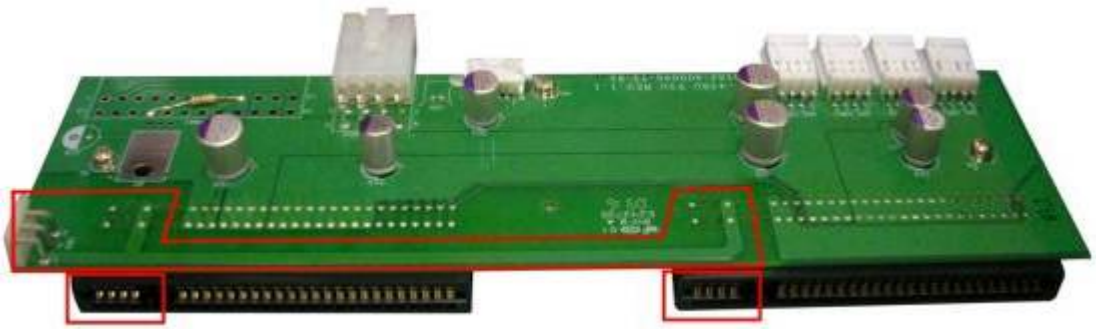
If only one PSU is installed on the NAS, users are suggested NOT to enable this option.

* This function is disabled by default.



WARNING: RISK OF ELECTRIC SHOCK

The connectors on the back panel (bracketed parts below) contain high voltage. Do NOT touch these parts to avoid the risk of electric shock to the maintenance operator.



Technical Support

QNAP provides dedicated online support and customer service via instant messenger.

Online Support: http://helpdesk.qnap.com/
Forum: http://forum.qnap.com

Technical Support in the USA and Canada:
Email: q_supportus@qnap.com
TEL: +1-909-595-2782 #3
Address: 168 University Parkway, Pomona CA 91768
Service Hours: 06:00-18:00 (GMT- 08:00 Pacific Time, Monday to Friday)

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b) Convey the object code in, or embodied in, a physical product (including a physical distribution medium), accompanied by a written offer, valid for at least three years and valid for as long as you offer spare parts or customer support for that product model, to give anyone who possesses the object code either (1) a copy of the Corresponding Source for all the software in the product that is covered by this License, on a durable physical medium customarily used for software interchange, for a price no more than your reasonable cost of physically performing this conveying of source, or (2) access to copy the Corresponding Source from a network server at no charge.
c) Convey individual copies of the object code with a copy of the written offer to provide the Corresponding Source. This alternative is allowed only occasionally and noncommercially, and only if you received the object code with such an offer, in accord with subsection 6b.
d) Convey the object code by offering access from a designated place (gratis or for a charge), and offer equivalent access to the Corresponding Source in the same way through the same place at no further charge. You need not require recipients to copy the Corresponding Source along with the object code. If the place to copy the object code is a network server, the Corresponding Source may be on a different server (operated by you or a third party) that supports equivalent copying facilities, provided you maintain clear directions next to the object code saying where to find the Corresponding Source. Regardless of what server hosts the Corresponding Source, you remain obligated to ensure that it is available for as long as needed to satisfy these requirements.
e) Convey the object code using peer-to-peer transmission, provided you inform other peers where the object code and Corresponding Source of the work are being offered to the

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A separable portion of the object code, whose source code is excluded from the Corresponding Source as a System Library, need not be included in conveying the object code work.

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END OF TERMS AND CONDITIONS

Appendix A: Product Compliance Class

FCC	CE	NAS Models
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Class B	Class B	TS-853S Pro, TS-453S Pro, TS-870 Pro, TS-853 Pro, TS-670 Pro, TS-653 Pro, TS-470 Pro, TS-453 Pro, TS-253 Pro, TS-431+, TS-231+, TS-451S, TS-870, TS-851, TS-670, TS-651, TS-470, TVS-863+, TVS-863, TVS-663, TVS-463, TVS-471, TVS-671, TVS-871, TS-451, TS-431, TS-251, TS-251C, TS-231, TS-131, TS-269H, TS-212P, TS-112P, HS-251, HS-210, TS-453mini